



## Samantha Head Coaching Retreat – Terms & Conditions

### 1. Deposit & Payments

- A **£150 non-refundable deposit** is required to secure your space.
- Your place is confirmed once your deposit has been received.
- The remaining balance must be paid by the date shown in your confirmation email.

### 2. Refund & Cancellation Policy

- The **deposit is strictly non-refundable**.
- Cancellations after the final balance date may not be refunded.
- If you are unable to attend, you may transfer your space to another WGL member (subject to approval).

### 3. Event Timings

- Retreat **timings and activities are subject to change**.
- We will always aim to maintain the same experience and value, but schedules may be adjusted depending on weather, group needs, or venue availability.

### 4. Coaching & Play

- The retreat is designed for women golfers within the specified handicap range.
- Please arrive ready to take part in both coaching sessions and on-course play.
- We encourage a supportive, positive and welcoming environment for all attendees.

### 5. Liability

- Women's Golf Lounge and Samantha Head cannot accept responsibility for personal injury, loss, or damage to personal property during the retreat.
- Participation is at your own risk.

### 6. Weather

- Coaching will go ahead in most weather conditions.
- Adjustments may be made to ensure safety and enjoyment.

### 7. Communication

- A WhatsApp group will be created before the retreat for all participants.
- This will be used for important updates and to help everyone connect ahead of the event.