



## WOMEN'S GOLF LOUNGE: TERMS & CONDITIONS

*(For all WGL golf holidays, retreats & coaching trips)*

Thank you so much for booking a trip with the Women's Golf Lounge! ❤️  
To keep everything clear and simple, here's what you need to know:

---

### 1. Payments & Confirmation

Your non-refundable deposit is paid directly to **Women's Golf Lounge (WGL)** to secure your place.

Your trip is only confirmed once WGL has sent your booking confirmation.

Your remaining balance must be paid to WGL by the stated deadline.

If the balance is not paid on time, WGL reserves the right to cancel your booking.

---

### 2. Travel Insurance (Required)

All guests must have travel insurance that covers:

- Cancellation
- Medical treatment
- Travel disruption
- Personal belongings

If you choose not to take out insurance, WGL cannot be held responsible for any losses.

---

### 3. Cancellations (By You)

If you need to cancel your booking, please email:

✉ [womensgolflounge@gmail.com](mailto:womensgolflounge@gmail.com)

Cancellation fees are as follows:

- 98+ days: Deposit only
- 97–57 days: 25% of total trip cost
- 56–42 days: 50%
- 41 days or less: 100%

Some suppliers (e.g. hotels) may have different terms — we will always advise you where applicable.

---

#### **4. Changes or Cancellations (By WGL)**

Occasionally, changes may be necessary due to circumstances beyond our control (e.g. weather, course conditions or external events).

In the event of significant changes, WGL will:

- Offer suitable alternatives, or
- Provide a refund for the affected part of the trip

WGL cannot be held responsible for events outside of our control (e.g. extreme weather, travel disruption, strikes).

---

#### **5. PGA Coaches & Hosted Trips**

If your PGA professional is unable to attend:

- A suitable replacement will be arranged where possible, or
- A WGL host will lead the trip

If coaching cannot be delivered, the coaching element will be refunded.

Please note: PGA professionals are independent suppliers and not employees of WGL.

---

#### **6. Tee Times & Course Conditions**

Tee times may occasionally be subject to change. We will always aim to honour the published schedule.

Course conditions (including weather, maintenance or aeration) are outside of WGL's control.

Players may be paired with other golfers during rounds.

---

## **7. Behaviour & Safety**

We are committed to creating a welcoming and supportive environment for all.

Any behaviour that causes disruption, distress, damage or risk to others may result in removal from the trip without refund.

---

## **8. Booking Protection & Supplier Arrangements**

WGL works with trusted travel and accommodation suppliers to deliver your experience.


All elements of your trip are organised and managed by WGL, who act as your primary point of contact throughout.


---

## **9. Contact**

If you have any questions, please get in touch:

**Yvonne Brooke – Women's Golf Lounge**

 [womensgolflounge@gmail.com](mailto:womensgolflounge@gmail.com)

 07734 857164

I'm always here to help! 